



First Line Supervision May 12-14, 2010 ♦ Athens, GA

**THE ATHENS-CLARKE COUNTY POLICE DEPARTMENT IN CONJUNCTION WITH
THE INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE
WILL COSPONSOR A FIRST LINE SUPERVISION PROGRAM**

The first-line supervisor plays a critical role in virtually every aspect of the agency. The supervisor oversees daily complex police operations and directs personnel toward the effective delivery of police services. Also among the supervisors' many responsibilities are setting the tone of field officers toward policies and procedures, ensuring appropriate discipline when necessary, mentoring officers in their command, and serving as the communication link between management and line officers. It is their skill which defines the service that brands the department and in many ways determines agency success or failure in their communities. There are core skills essential to supervisory and agency success. This program focuses on these core elements, delivering the information in a manner that is easily understood and effectively illustrated.

Learning Objectives:

At the conclusion of the course, participants should be able to do the following:

- Identify the essential elements that are key to supervisory success
- Communicate more effectively
- Better link management with first-line personnel
- Understand and apply the concepts of performance management and progressive discipline
- Understand generation differences and workplace dynamics
- Apply leadership skills to address common employee problems
- Appreciate and understand the importance of the supervisory role in maintaining ethical practices and preventing acts of corruption and misconduct

Confirm the status of this course with IACP before making non-refundable airline reservations.

Tuition: \$495.00

Location: Athens, GA

Date: May 12-14, 2010

Class Hours: 8:30 a.m.- 5:00 p.m. Day 1 sign in at 8:00 a.m.

Training Site: Athens-Clarke County Police Department
West Precinct (in Georgia Square Mall)
3700 Atlanta Highway
Athens, GA 30622

Register at: www.iacptraining.org